

Oracle® Hospitality OPERA
Activating the Activities Dashboard
Version 5.1

January 2018

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Preface

The objective of this document is to describe the steps required to activate the OPERA Activities Dashboard feature. In particular, this document lists the prerequisites and necessary steps to activate the OPERA Activity Dashboard functionality and describes the various ways to open the Dashboard from within OPERA. For a comprehensive description of all the features of the Activities Dashboard, please refer to OPERA Online Help.

Audience

This document is intended for those who wish to review guests's activities such as SPA, Restaurant, Golf, etc. within OPERA PMS system without launching external partners' application.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:
<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at
<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
February 2010	<ul style="list-style-type: none">• Initial publication
February 2010	<ul style="list-style-type: none">• 178046—When the OPERA system has an interface with Guest Connection, a new UDF value is sent in all Availability request messages. V5.0.02.03
January 2018	<ul style="list-style-type: none">• Rebrand and update document format

1 Activating the Activities Dashboard

Requirements/Prerequisites

In order to have access to the Activities Dashboard, one or more of the following license codes and application settings must be active.

License Codes

- **OPX_OPCI OPERA Xchange for Open Course Interface** add-on license must be active in the property in order for the property to schedule golf and spa activities through the Activities Dashboard
- **OPX_GSTC OPERA Gateway for Guest Connection** add-on license must be active in the property in order for the property to schedule dining activities through the Activities Dashboard

Note: To activate the Activities Dashboard, only one of the above add-on licenses needs to be enabled.

Application Settings

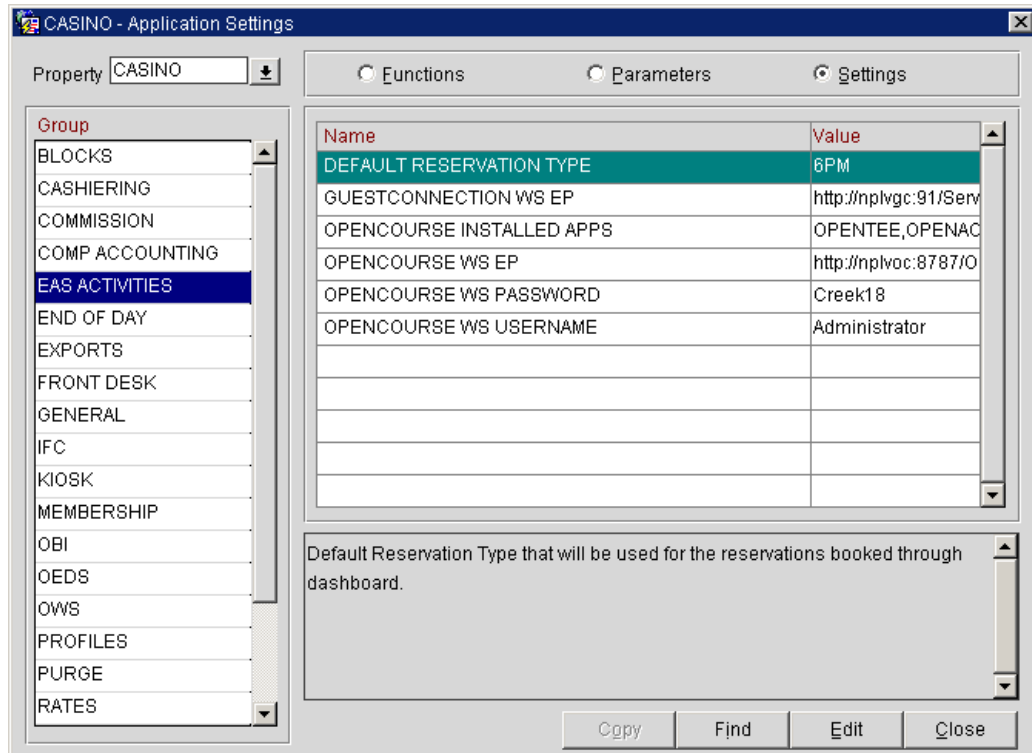
- **EAS Activities > Setting > OPENCOURSE WS USERNAME** application setting must be configured if the OpenCourse interface is to be used for scheduling activities.
- **EAS Activities > Setting > OPENCOURSE WS PASSWORD** application setting must be configured if OpenCourse interface is to be used for scheduling activities.
- **EAS Activities > Setting > OPENCOURSE WS EP** application setting must be configured if the OpenCourse interface is to be used for scheduling activities.
- **EAS Activities > Setting > GUESTCONNECTION WS EP** application setting must be configured if Guest Connection interface is to be used for scheduling activities.

Note: When checking availability for a restaurant table in an OPERA system that uses GUEST CONNECTION, a UserDefinedValues element is sent in all Availability request messages. The UserDefinedValues element contains a valueName attribute of "RESVSOURCE." This RESVSOURCE attribute carries a CharacterValue of "OPERA," which is used by GUESTCONNECTION to identify that the availability request originated from an OPERA Hotel.

Steps to Activate the Activities Dashboard

1. Configure the HTNG Interface for Partner System you will be working with. For details on configuration of an HTNG system, please refer to the following guide: "HTNG Installation Guide".

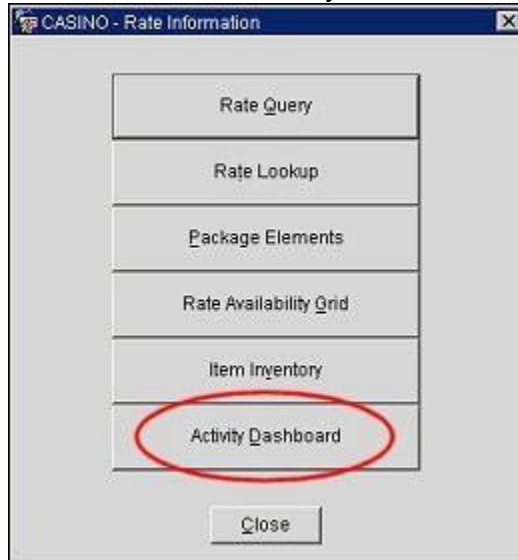
2. Verify the HTNG interface is working properly.
3. Go to **Setup > Application Settings > EAS Activities** and configure the EAS Activities settings shown in the screen below.
 - The Default Reservation Type setting is required when either the OPX_GSTC Guest Connection or OPX_OPCI Open Course license is active.
 - The Guest Connection WS EP setting will only be displayed when the OPX_GSTC Guest Connection license is active. In this case, the setting configuration is required.
 - The Opencourse settings will only be displayed when the OPX_OPCI license is active and all must be configured.



Note: The WS EP (web services end point) URL for the GuestConnection and OpenCourse WS EP settings must be provided by the vendor. The OpenCourse WS Password and Username must also be provided by the vendor.

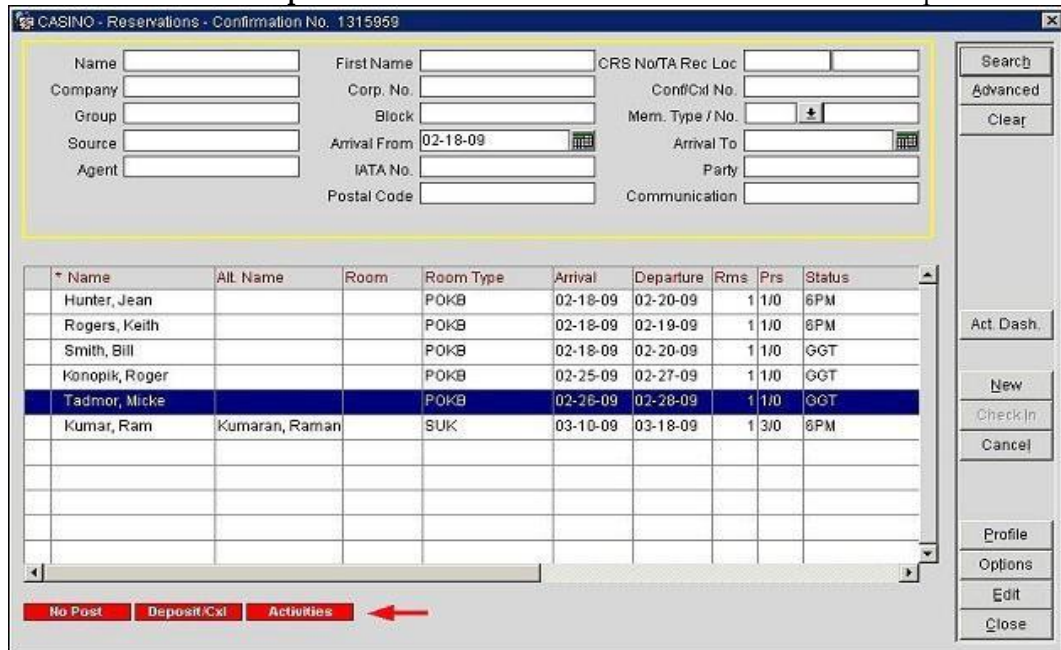
Opening the Activities Dashboard

Once activated, the Activities Dashboard can be opened several ways from within OPERA: Select **F5 > Activity Dashboard**.



Or

Select **Reservations > Update Reservation > Search > Activities** indicator lamp button.



Or

Select Reservations > Update Reservation > Search > Act. Dash. button.

CASINO - Reservations - Confirmation No. 1315959

Name First Name CRS No/TA Rec Loc
 Company Corp. No. Conf/Cxl No.
 Group Block Mem. Type / No.
 Source Arrival From 02-18-09
 Agent IATA No. Arrival To
 Postal Code Party
 Communication

* Name	All. Name	Room	Room Type	Arrival	Departure	Rms	Prs	Status
Hunter, Jean			POKB	02-18-09	02-20-09	1	1/0	6PM
Rogers, Keith			POKB	02-18-09	02-19-09	1	1/0	6PM
Smith, Bill			POKB	02-18-09	02-20-09	1	1/0	GGT
Konopik, Roger			POKB	02-25-09	02-27-09	1	1/0	GGT
Tadmor, Micke			POKB	02-26-09	02-28-09	1	1/0	GGT
Kumar, Ram	Kumaran, Raman		SUK	03-10-09	03-18-09	1	3/0	6PM